



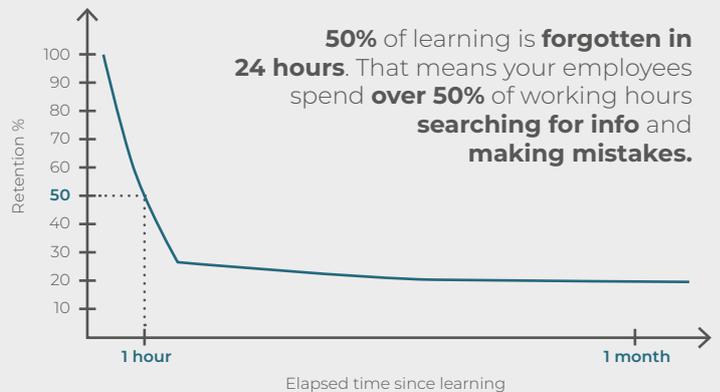
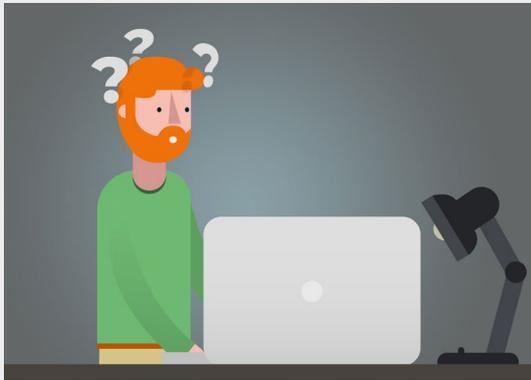
# SMARTERTOUR PERFORMANCE SUPPORT

## SMARTERTOUR STRENGTHENS YOUR EMPLOYEES FOR DIGITAL TRANSFORMATION!

According to Gartner, the effective use of new software depends primarily on the adoption of users. Employees should therefore familiarize themselves directly with new functions at the workplace and with specific reference to their daily work. IT implementation processes often fail because of discouraged, insecure employees, who cannot access the potential of the solution.

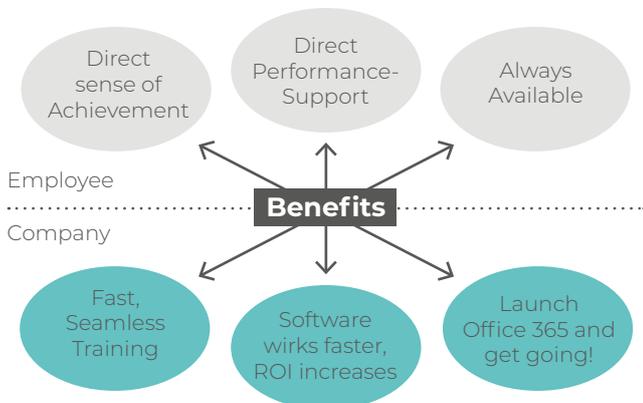
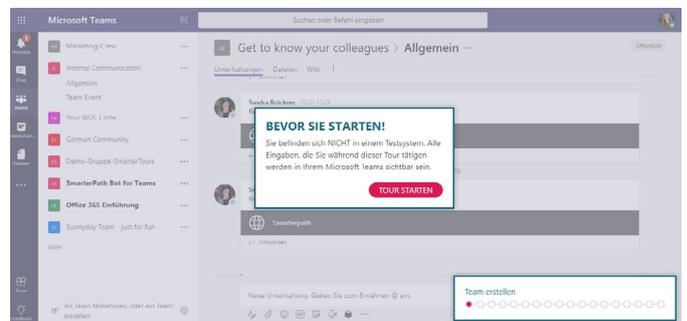
*„End-user adoption of new technology is frequently the key roadblock to an implementation's success and also the most critical factor for generating return on investment.“*

Daniel O'Connell - Gartner Research Director



### SMARTERTOUR PERFORMANCE SUPPORT

offers the employee immediate successful experiences. For example, if they want to create a new Microsoft team, they start the appropriate SmarterTour which guides them step by step through the software. Since it is not a simulation, the user receives immediate results. In other words: Real performance support and not just learning. Another advantage: functions that are not used frequently can be toured again at any time if required.



### THE BENEFITS FOR THE ORGANISATION

result from the efficient performance support. The investment pays off quickly, as the effect of the new solution is quicker and more effective. Uncertainties or errors in handling are avoided. Employees can start their work immediately and the work results are improved through collaboration and teamwork. Performance support with a sense of achievement! In contrast to classical trainings and also without downtimes!

### SMARTERTOUR IS THE RIGHT CHOICE:

- Launch Office365 or Plan an Office365 Deployment
- Get your employees up and running quickly in Office365
- Guide your employees through the application