



SMARTERWORKPLACE SOLUTIONS SUITE



The growing information clutter as well as permanent changes present companies and their employees with new challenges every day. Especially affected are **knowledge workers**, who spend over 60% of their time searching for information and communicating with colleagues/customers. In addition, the number of mobile employees, who need constantly applicable knowledge, is **increasing**. Microsoft Office 365 and other modern digital solutions are a good basis, but do not by themselves ensure "making knowledge usable".

Pokeshots SmarterWorkplace Solutions, consisting of SmarterAgent Intelligent Search, the SmartKnowledgeHub, SmarterPath Workplace Learning & Wizards and SmarterTour Performance Support, provide context as well as permanent and active assistance in daily work, through smart knowledge and performance support.



SMARTERAGENT INTELLIGENT CONTENT & SMARTKNOWLEDGEHUB

are optimally coordinated solutions for a central hub of knowledge, learning and information provision. The SmarterAgent is integrated as Microsoft Teams APP, with the Web-Search which is perfect for the immediate finding and retrieval of information, videos, E-Learnings, documents etc. from different sources.



SMARTERPATH OFFICE 365 WIZARDS

are predefined learning paths that employees follow within the Office 365 App to quickly and effectively take advantage of the benefits of Office 365. This avoids unnecessary costs for training, retraining and productivity losses due to lack of, or incorrect use. Wizards can be applied to different areas; for example, sales, services or other onboarding topics.



SMARTERPATH WORKPLACE LEARNING

combines the functions and advantages of the two worlds of enterprise social networks (ESN e.g. Office 365) and learning management systems (LMS). Users benefit from easy-to-create learning paths that combine different types of content with access to experts and power users. Tests, reporting and gamification functions ensure holistic learning in the workplace; especially for knowledge workers on PCs in networks.



SMARTERTOUR PERFORMANCE SUPPORT

offers employees a direct sense of achievement. For example, users start a SmarterTour, that guides them step by step through the application or a website. Since it is live - not a simulation - users have results immediately afterwards: real performance support for the active and meaningful use of web applications and websites.

The benefits are a more effective and efficient use of existing resources and increased performance, both in the digital workplace and for mobile workers. Existing content is made available to employees actively and with foresight, and existing knowledge is consistently applied. Employees receive active performance support and, above all, what they need, exactly when they need it; anytime, anywhere, 24 hours, easy to use.